



Lester Control Systems Ltd is committed to providing products and services of the highest quality.

These services will be attained to the highest achievable standard and will be monitored to maintain our reputation.

Lester Control Systems Ltd is also committed to the philosophy that quality products and services will only result from a dedicated effort by all staff and engineers to meet the company's quality objectives.

Our main priority is to carry out the design, manufacture, modernisation and repair of lift control equipment and to ensure these are reliable products which meet in all respects the specifications and requirements of our customers.

Our objectives and targets will be documented outside of the policy and monitored by top management.

Achievement of this policy involves all staff, who are individually responsible for the quality of their work, for continually improving their working processes and for continually improving the management system.

The Quality management system ensures the company can fulfil its obligations by:

- Ensuring all work is produce in accordance with the appropriate quality procedures.
- Review and approve selection of all vendors of materials and contracted services to ensure that they are capable of meeting our requirements.
- Ensuring processes needed for the Quality management system are established, implemented and maintained.
- Top management commitment to the performance of the Quality management system.
- Top management demonstration of leadership and respect to the Quality management system by attendance at management review.
- Commitment to continual improvement throughout the business.
- Ensuring that the risks and opportunities that can affect conformity of products and services and the ability to enhance customer satisfaction are determined and addressed.
- Ensuring the policy is made available to relevant interested parties.
- Ensuring awareness of the quality policy and management system is communicated with staff and staff can feedback their ideas for improvement.
- Satisfying applicable Statutory requirements

This policy statement will also be reviewed for its continuing suitability as the company evolves

Signed on behalf of Lester Control Systems Ltd

Managing Director

Date: 21/05/2018